Progress on Key Admin Projects Related to Service Plan

Appendix 3

Item	Details	Appendix 3 Action by Fund / Next Steps
Address Tracing	$ \frac{1}{10^{28}} = \frac{1}{10^{28}} + \frac{1}{10^{16}} + \frac{1}{10^{16$	The project is now in the latter stages and we will be brought to a close by the end of August . Business as Usual processes are now in place to manage the ongoing tracing of new "Gone Away" members. This will be supported by the new Digital Strategy that is being rolled out by the fund over the next 12 months.
McCloud	Employers Completed • Employers updated 74.16% • Employers not updated 19.1% • Employers - no contact details 6.74%	Small progress with employer returns has been made, little progress has been made with the 2 Unitary Authorities. We still have 58 other employers who have not supplied their data and we continue to chase. We will now be part of a working group with the LGA and other admin authorities to tackle common issues regarding employers that are unable to return data. We have now engaged in a project with Aon consultants to oversee the ongoing progress of the McCloud project for data remedy.

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	Members Completed • Members updated 41.87% • Members not updated 41.87% • Members not updated 55.05% • Members - no contact details 3.08%	
i-Connect – Monthly Data Returns	Current IC statistics as at August 2022: Employers on IC – 325 (72% of Employers) Employers targeted for IC – 128 (28% of Employers) Active Members covered by IC – 34,417 86% of active membership covered by IC	In the last quarter 51 more employers have gone live with i- Connect with 128 now remaining. The handing back of loading data extracts has gone well and the team have adapted to new ways of monitoring employer output. Progress to engage with employers not using IC has recommenced following a successful year end process and most employers have responded in a positive manner. In the last 2 weeks employers have been written to and advised of the deadline to go live with IC and implications of non-compliance (as per PAS).
Pensions Dashboards Project	 KEY AIMS: Covering both LGPS and Firefighter members, the Fund must comply with the Pensions Dashboard Regulations 2022, (due to be passed late 2022) following guidance issued by the Pensions Dashboard Programme, TPR and PASA with the purpose of connecting to the Dashboard ecosystem by the deadline of 30/09/2024. In preparation, the Fund must become compliant with the Standards set out by the Pensions Dashboard Programme and 	 Work completed and in progress Pension Dashboard Project lead officer in place Initial Centralised Project Plan and Scope in place and agreed New reporting put in place. Initial analysis of member and task data with recommended actions collated in April 2022. Confidence in member data is high.

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 complete our own reviews and projects in advance of our deadline, in order to connect and remain connected to the Dashboard ecosystem. This will include: The engagement of an Integrated Service Provider to enable connection. Review and agreement of responsibilities and revision of contract with ISP. Connection testing prior to onboarding. Complying with all PDP Standards and connection criteria (finalised compliance criteria and guidance will 	 Initial meetings to discuss areas needing attention are taking place. Plans to address backlogs and look at work processes will be put in place by the teams responsible where necessary. Required data-centric projects are being identified, project plans created and monitored centrally to ensure completion by Dashboard Compulsion date. Steps to ensure correct levels of resource and support are being worked on under the restructure project.
 Backlog minimization, data cleansing and reduction of 	 Published Regulations, bulletins from the PDP, LGA, TPR, Heywood and other pensions bodies are analysed along with issued Regulations, Guidance, Calls for Input and Consultation documents, which are responded to. All webinars attended and Heywood are contacted with any current queries.
 Dacklog minimization, data clearising and reduction of refund liability as recommended by the PDP. Completion of data-centric projects Ensuring BAU admin processes are sufficient to maintain minimal backlog and accurate data quality prior to and following connection. Increased use of digital and automated processes. Preparedness for increased admin traffic once Dashboard goes public. Advance communications with our membership re. 	All areas affecting Dashboard compliance will be monitored and progress recorded centrally within the Project Plan.
Dashboards via website, newsletter etc.	